

# LIMITED LIFETIME WARRANTY

This limited lifetime warranty is extended to the first user to be free from defects in workmanship and material under normal use and conditions from the date of original purchase. **Product registration card must be mailed to Hydro Dimensions 27957 Diaz Road Temecula, CA 92590 to activate this warranty.** Warranty relates to all fitting and components included with the tub from the manufacturer. For the first year the tub and all component parts related to the product are included. The bathtub shell, frame, and finish are covered by a lifetime warranty. The warranty does not apply to fading, cracking, delamination or blistering due to excessive wear, sun fading or scouring due to cleaning. All supporting equipment, motors, electronic controls, faucet, waste & overflow, and all plated finishes, are covered by a limited ten (10) year Warranty. **NOTE:** After the first year, replacement parts will include shipping and handling charges.

## Different warranty periods apply.

- For the first year one hundred percent 100% of all component parts related to the product are included.
- For the second and third year sixty percent 60% of all component parts related to the product are included.
- For the fourth and fifth year fifty percent 50% of all component parts related to the product are included.
- For the sixth and seventh year thirty percent 30% of all component parts related to the product are included.
- For the eighth and ninth year twenty percent 20% of all component parts related to the product are included.
- For the tenth year ten percent 10% of all component parts related to the product are included

This warranty is non-transferable and applies only to the original owner.

Should service be required for any reason of any defect or malfunction of the product during the first year, manufacturer will replace or repair the part or product without charge subject to verification of the defect or malfunction. Notification MUST BE sent via certified mail to **Hydro Dimensions 27957 Diaz Road Temecula, CA 92590.**

The Manufacturer will not be responsible for any water damage to structures or property for any reason including but not limited to manufacturer defects or improper installation. Manufacturer will assume no responsibility for the loss of the system, inconvenience due to loss, damage to real or personal property or any other consequential damage. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the walk-in bathtub or any part or parts of the System.

This warranty shall not apply to any type of failure resulting from negligence, abuse, misuse, misapplication, improper installation, alteration or modification, chemical corrosion or improper maintenance. There will be a charge for replacement parts or replacement of the entire electrical unit if the defective unit is returned for any of the reasons listed above.

Manufacturer reserves the sole authority to make any type of warranties or representations concerning its products and will not be responsible for any warranties or representations made by any outside source, including dealers, retailers, distributors or contractors.

Manufacturer does not warrant the installation of any of our products including Walk-in Baths, shower pans or shower stalls. Items include all plumbing or electrical related connections. Improper or negligent installation of the product or other components, alteration made of, or alterations or modifications to the System, may cause the product or the System to malfunction. Such problems are not covered by the warranty.

## DOOR SEAL

Manufacturer warrants the door seal for the life of the unit under normal use and conditions. This warranty shall not apply to any failure resulting from negligence, abuse, misuse, misapplication, alteration or modification or improper maintenance. The replacement door seal will be issued to the end user and it will be the responsibility of the end user to determine the means of installation. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the door seal.

TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. **Hydro Dimensions** AND SELLER HEREBY DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state/province to state/province.

This is the only warranty expressed or implied by **Hydro Dimensions.**

## **CUSTOMER SERVICE**

Contact Customer Service at (888) 506-0527  
Monday – Friday 8:00 – 5:00 PST